



# AVERM

Airconditioning - Ventilation - Electrical - Refrigeration - Mechanical

## Quality Policy

### ***Our Policy:***

Averm Pty Ltd is committed to providing Quality Air-Conditioning and Electrical systems that are installed professionally and efficiently in both the commercial and resources market.

Our goal is to achieve client satisfaction by meeting agreed time schedules and providing reliable systems that meet our client's requirements.

To achieve these objectives, the management and employees of Averm are committed to comply with a Quality Management System based on the requirements of ISO 9001:2008. The Quality Management System framework and values are implemented throughout the business so they are understood and valued. Training and education is provided on an ongoing basis.

Averm strives for continual improvement of our systems and procedures, to help us evolve with our clients and meet their expectations. We will accomplish this whilst maintaining profitability through the development of more efficient processes.

Effectiveness of our Quality Management System and its processes are reviewed regularly for continuing suitability identifying where improvements can be implemented. Any changes to the Quality Objectives and the Quality Policy will be set at annual review meetings.

Our commitment to our Quality Policy will enable Averm to gain a well-respected reputation for the quality of our work and practices.

**Matthew Jacka**  
**Director**

*"Efficient and Professional HVAC and Electrical Services with safe workplace procedures"*  
Quality Policy AQMS-QA-QA01-009 Rev 5 – Reviewed: 14/01/15

